

Security and Transient Mooring Management for NetSuite

Optimizing Operations with Advanced Security and Efficient Management Solutions

Step into the future of maritime management with Harbour Mastery's i-Marinas ERP Management solution, a robust native application seamlessly built inside Oracle NetSuite. This application streamlines marina operations through digital automation, allowing you to complete tasks more efficiently, improve effectiveness, and enhance financial control.

Security & Transient Mooring Management for NetSuite is a comprehensive cloud-based solution designed for marina and shipyard operators. It integrates financial and operational systems seamlessly, providing robust security features and efficient mooring management. This user-friendly application supports 24/7 operations with an intuitive interface, enhancing operational efficiency, security, and customer satisfaction.

Automates Interdependence and Interoperability Processes for Finance and Operations



Benefits

- 1. Enhances Operational Efficiency:** Streamlines scheduling, security checks, and uses handheld tablets for real-time dockside operations.
- 2. Improves Security Management:** Captures incident reports with text and photos and maintains a customizable security checklist.
- 3. Optimizes Financial Performance:** Conducts customer profitability analysis and implements berthing fee modeling and rate changes.
- 4. Facilitates Customer Convenience:** Allows customers to view and book berths online and simplifies payments and account management.
- 5. Automates Customer Communications:** Manages service requests and shares vital information with staff.
- 6. Maximizes Resource Utilization:** Analyzes berth utilization and shifts staff to higher-value activities.
- 7. Supports Scalability:** Scales with flexible modules for phased implementation.

“For a diverse port serving both a coastal fishing fleet and recreational crafts, Harbour Mastery and NetSuite delivered a seamless, integrated solution for real-time data collection, process automation, analysis, and reporting.”

Hans Gundersen

Chief Financial & Administrative Officer, Oregon International Port of Coos Bay

Built Natively inside NetSuite

Security & Transient Mooring Management for NetSuite is 100% natively integrated within NetSuite, so all activity is handled in real-time and with complete 360° visibility. Using this application feels like “you have never left NetSuite”—it is a seamless experience.

Enhanced Features

1. User-Friendly Customer Access:

- Provides an intuitive interface for exploring services.
- Allows customers to book and manage accounts online.
- Enhances customer satisfaction with easy access to information.

2. 24/7 Support with Satellite View:

- Provides satellite view of facility layout and berth availability.
- Supports round-the-clock customer service and monitoring.

3. High Data Security:

- Offers controlled access and robust file management.
- Protects sensitive information with high data security.
- Ensures compliance with security standards.

4. Customizable Reporting:

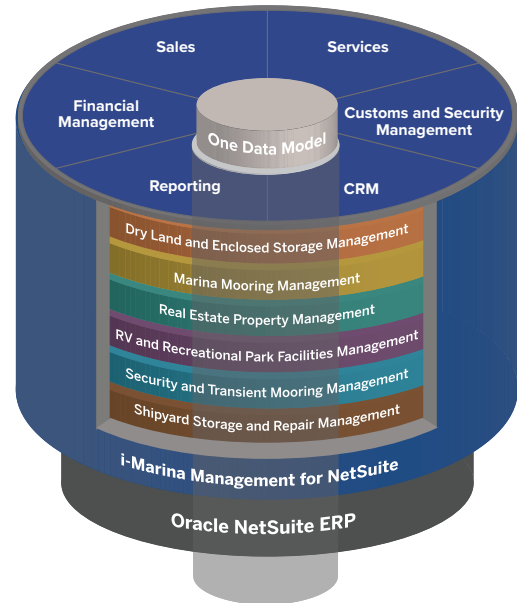
- Provides a powerful report writer for detailed analysis.
- Generates customizable reports for various needs.
- Facilitates comprehensive data analysis.

5. Modular Implementation:

- Offers integrated modules for phased implementation.
- Prioritizes based on needs and resources.
- Adapts to evolving operational requirements.

6. Expert Customer Support:

- Support from professionals with operational experience.
- Addresses issues promptly and optimizes system use.
- Ensures continuous improvement and efficiency.



New	Edit	View	Slip No.	Lessee	Assigned Reg #	Name	Yes # Only	Yes Name Only
			B-19E	05233 Open			1258944	ADVENTURINE
			B-21	05233 Open			06455AHV	No name
			B-22	05233 Open			985-858	NANCY KAY
			B-24	05233 Open			943-815	POLLUX
			B-26	05233 Open			298-475	MARY LU
			B-29	05233 Open			932-518	No S
			B-32	05233 Open			940-400	RESTLESS
			B-37	05233 Open			017409K	LADY BECKY
			B-40	05233 Open			WN77925K	MOISTURE MISSLE
			B-52	05233 Open			0H755AGW	SIDE EFFECTS
			C-15	05233 Open			254-459	DELLA-C
			C-29	05796			0R724WC	SILVER HEELS
			C-32	05233 Open			0R15075	BIG SPLASH
			D-41	04799-003	909-150	MS JULIE	624-106	TEXAS LADY
			D-43	00212	503-090	GALWAY BAY	580-568	ALEX
			D-62	05233 Open			507-402	MAAR-SHEL
			D-99A	05233 Open			0R754AHU	MEXEYE
			F-09	05196 USCG	26158	USCG - 28	0R277XCX	SHERIFF BOAT
			F-11	05233 Open			CF71732R	BARTENDER
			F-22	02569	586-032	PACIFIC PRIDE	294-340	kekku queen
			F-24	03903	298-475	Mary Lu		PORT CRANE

Customers

