Harbour Mastery®

Security and Transient Mooring Management for NetSuite

Optimizing Operations with Advanced Security and Efficient Management Solutions

Step into the future of maritime management with Harbour Mastery's i-Marinas ERP Management solution, a robust native application seamlessly built inside Oracle NetSuite. This application streamlines marina operations through digital automation, allowing you to complete tasks more efficiently, improve effectiveness, and enhance financial control.

Security & Transient Mooring Management for NetSuite is a comprehensive cloud-based solution designed for marina and shipyard operators. It integrates financial and operational systems seamlessly, providing robust security features and efficient mooring management. This user-friendly application supports 24/7 operations with an intuitive interface, enhancing operational efficiency, security, and customer satisfaction.

Automates Interdependence and Interoperability Processes for Finance and Operations

Benefits

1. **Enhances Operational Efficiency:** Streamlines scheduling, security checks, and uses handheld tablets for real-time dockside operations.

2. **Improves Security Management:** Captures incident reports with text and photos and maintains a customizable security checklist.

3. **Optimizes Financial Performance:** Conducts customer profitability analysis and implements berthing fee modeling and rate changes.

4. **Facilitates Customer Convenience:** Allows customers to view and book berths online and simplifies payments and account management.

5. **Automates Customer Communications:** Manages service requests and shares vital information with staff.

6. **Maximizes Resource Utilization:** Analyzes berth utilization and shifts staff to higher-value activities.

7. **Supports Scalability:** Scales with flexible modules for phased implementation.

Built for
ORACLE
NetSuite

Native SuiteApp

Built Natively inside NetSuite

Security & Transient Mooring Management for NetSuite is 100% natively integrated within NetSuite, so all activity is handled in real-time and with complete 360° visibility. Using this application feels like "you have never left NetSuite"—it is a seamless experience.

Enhanced Features

1. **User-Friendly Customer Access:**
   - Provides an intuitive interface for exploring services.
   - Allows customers to book and manage accounts online.
   - Enhances customer satisfaction with easy access to information.

2. **24/7 Support with Satellite View:**
   - Provides satellite view of facility layout and berth availability.
   - Supports round-the-clock customer service and monitoring.

3. **High Data Security:**
   - Offers controlled access and robust file management.
   - Protects sensitive information with high data security.
   - Ensures compliance with security standards.
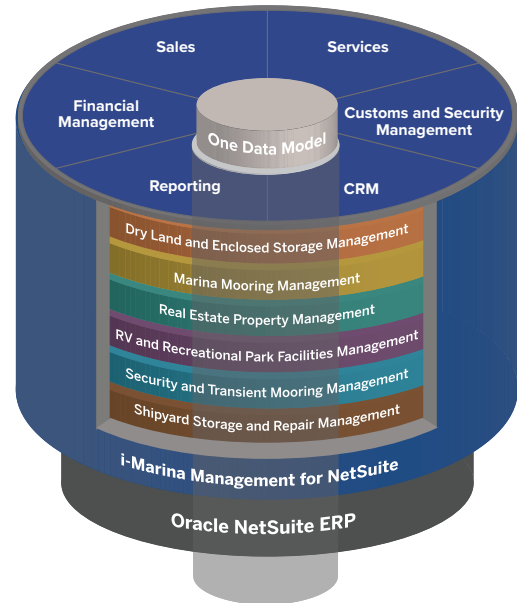
4. **Customizable Reporting:**
   - Provides a powerful report writer for detailed analysis.
   - Generates customizable reports for various needs.
   - Facilitates comprehensive data analysis.

5. **Modular Implementation:**
   - Offers integrated modules for phased implementation.
   - Prioritizes based on needs and resources.
   - Adapts to evolving operational requirements.

6. **Expert Customer Support:**
   - Support from professionals with operational experience.
   - Addresses issues promptly and optimizes system use.
   - Ensures continuous improvement and efficiency.

Customers

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