Harbour Mastery®

Shipyard Storage and Repair Management for NetSuite

Empowering Shipyard Operations for Enhanced Operational Efficiency and Growth

Step into the future of maritime management with Harbour Mastery's i-Marinas ERP Management solution, a robust native application seamlessly built inside Oracle NetSuite. This application streamlines marina operations through digital automation, allowing you to complete tasks more efficiently, improve effectiveness, and enhance financial control.

Shipyard Storage and Repair Management for NetSuite is a robust, cloud-based solution for port and shipyard operators. It integrates financial and operational systems to streamline operations, enhance customer service, and support business growth with high data security and scalability.

Automates Interdependence and Interoperability Processes for Finance and Operations

Benefits

1. **Integrated System:** Combines financial and operational functions into a single platform for seamless management.

2. **Customer Access:** Manages bookings and transactions 24/7 through an easy-to-use portal.

3. **Operational Efficiency:** Supports operations with real-time satellite views of facility layouts and space availability.

4. **Data Security:** Ensures high data security with controlled access and robust management routines.

5. **Scalability:** Grows with your business, accommodating increasing data and operational needs.

6. **Customizable Reporting:** Aids planning and evaluations with customizable financial and operational reports.

7. **Expert Support:** Access support from professionals with operational experience, ensuring optimal system use.

harbourmastery.com

Built for
ORACLE
NetSuite

Native SuiteApp

"For a diverse port serving both a coastal fishing fleet and recreational crafts, Harbour Mastery and NetSuite delivered a seamless, integrated solution for real-time data collection, process automation, analysis, and reporting."

Hans Gundersen
Chief Financial & Administrative Officer, Oregon International Port of Coos Bay

Built Natively inside NetSuite

Shipyard Storage and Repair Management for NetSuite is 100% natively integrated within NetSuite, so all activity is handled in real-time and with complete 360° visibility. Using this application feels like "you have never left NetSuite"—it is a seamless experience.

Enhanced Features

1. **Customer Online Interface:**
   - Reviews vessel repair and maintenance options, including wet-dock, dry-dock, and self-service.
   - Allows viewing of detailed storage space specifications and availability.
   - Provides access to rental/lease prices for short-term and long-term commitments.
   - Initiates booking requests for specific spaces.
   - Manages billing and charges for storage, repairs, and additional services.
   - Monitors additional service requests and their execution.

2. **Automated Financial Processes:**
   - Automates billing, payment recording, and processing.
   - Conducts detailed customer profitability analysis.
   - Records operating and capital improvement expenses.
   - Standardizes financial reporting and job costing.

3. **Financial Planning & Budgeting:**
   - Facilitates financial planning and budgeting for operational & capital projects.

4. **Rate Administration:**
   - Administers storage fee modeling and rate changes.

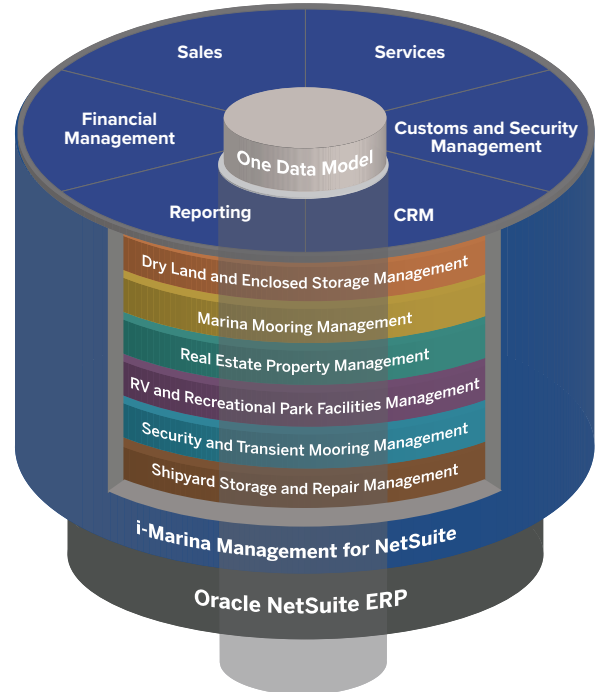5. **Customer Communications:**
   - Automates customer communications and schedule updates.
   - Efficiently manages service contracts.

6. **Inventory Management:**
   - Manages inventory with automated work orders and purchase orders.
   - Automates resource assignments to streamline operations.

7. **Facilities Maintenance:**
   - Plans and tracks maintenance activities.
   - Manages non-standard customer service requests.
   - Integrates with shipyard store POS systems.

Customers