

Vessel and Cargo Logistics Portal for NetSuite

Streamlining Maritime Management

Step into the future of maritime management with Harbour Mastery's® i-Seaports ERP Management™ solution, a robust native application seamlessly built inside Oracle NetSuite®. This application streamlines maritime operations through digital automation, allowing you to complete tasks more easily, improve effectiveness, and increase operational efficiency.

The **Vessel and Cargo Logistics Portal for NetSuite** module is tailored for harbor operations, offering a robust and user-friendly online platform to manage vessel and cargo logistics. The portal streamlines the handling of reservation and service requests, while also providing comprehensive financial services to port clients. Also, receive reservation and service requests through the Harbour Mastery Agent Services Portal for NetSuite, rotation schedule imports, or manual entry from email, fax, or telephone.

Automates Interdependence and interoperability processes for finance and operations



Benefits

1. Allows instant viewing of your customer requests
2. Streamlines operational processes with self-service customer access available 24/7
3. Reduces manual data entry and potential errors
4. Provides customers instant submission confirmation and feedback, and ongoing updates as changes occur
5. Increases staff efficiency, allowing time for higher-value tasks

Built Natively inside NetSuite

Vessel and Cargo Logistics Portal for NetSuite is 100% natively integrated within NetSuite so that all activity is handled in real-time and with complete 360° visibility. Using this application feels like “you have never left NetSuite” – it’s a seamless experience.

Having one single point of data entry for managing our vessel calls and cargo services that flow through to the financial processing saves us time and expense that can be applied to marketing our services.

– Port of Galveston

Features

1. Visualizes available inventory of space across time

- Google Earth port map and locations calendar grid
- Displays all available and occupied piers in a time frame

2. Allows customers to request available piers from map or calendar grid

3. Provides access to customer history of all previous services and activities

4. Streamlines requesting repeat services for customer convenience and efficiency

5. Offers forms for all standard port services, including:

- Berthing requests
 - ETA and ETD plan
- Pilotage and towage
- Stevedoring
 - Load and unload plans
- Bunkering and water
- Lay berth requests
- Immobilization requests for repair

6. Provides full-service financial accounting for customers, including:

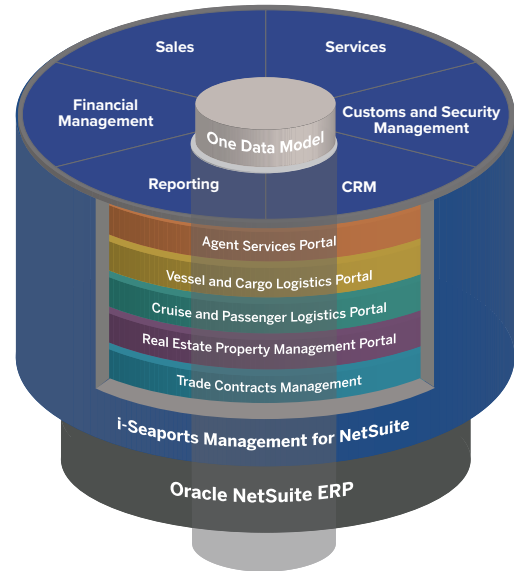
- Making payments
- Printing statements
- Viewing transaction history

7. Allows easy uploading of required documentation, including:

- Manifests
- Bill of lading
- Cargo details

8. Offers the ability to download required compliance forms, including:

- Customs documentation
- Immigration documentation
- Vessel security officer reports
- Cargo security officer reports



Ops Reservations Finance View

QICED: All TO BILL: All VESSEL NAME: All ARRIVAL BERTH: All

STATUS: All VESSEL AGENT: All ETA DATE: last month

LOB: All VESSEL CLASS: All

11/30/2023 — 11/27/2023 TOTAL: 139

New	Edit	View	Vessel	Act Arr Dt	Act Arr Tm	Act Dep Dt	Act Dep Tm	Status	Ves Agent
*			ACER ARROW	11/30/2023	9:12			In Progress	CUS-32246 Norton Lilly International
*			CARNIVAL FREEDOM	11/30/2023	6:21	11/30/2023	15:42	In Progress	CUS-28648 Fillette Green Shipping Services (USA) Corp
*			MARINER OF THE SEAS	11/30/2023	6:52	11/30/2023	15:57	In Progress	CUS-32244 MLSSBC Cruises Ltd
			TG CAPTAIN MARK / BG MRL 106	11/30/2023	7:58			In Progress	CUS-28662 Moran Gulf Shipping
			TG CROSBY SKIPPER	11/30/2023	10:51			In Progress	CUS-29573 SpaceX
*			STAR HIDRA	11/29/2023	5:19			In Progress	CUS-32246 Norton Lilly International
*			TG LADY LOREN	11/29/2023	6:10	11/30/2023	9:53	Closed - Won	CUS-32246 Norton Lilly International
*			ANTHEM OF THE SEAS	11/28/2023	11:28	11/28/2023	19:29	Closed - Won	CUS-32244 MLSSBC Cruises Ltd
*			TG CAPTAIN MARK / BG MRL 106	11/28/2023	12:06	11/30/2023	7:28	Closed - Won	CUS-28662 Moran Gulf Shipping
*			ALGOMA VICTORY	11/27/2023	19:52	12/1/2023	7:19	Closed - Won	CUS-28648 Fillette Green Shipping Services (USA) Corp

Legend: Pending - Reserved - Reserved - Not Arrived - Reserved - Arrived - Departed - Not Billed - Close to Billing - X Field Attached

Customers

